



भारत सरकार Government of India राष्ट्रीय स्वास्थ्य प्राधिकरण National Health Authority

Dr. Basant Garg, IAS
Additional Chief Executive Officer

D.O. No. S-12019/122/2021-NDHM-Part(2) 12th August 2024

Dear colleague,

In Ayushman Bharat Digital Mission (ABDM), Health Facility Registry (HFR) is one of the core building blocks that aims to be a comprehensive repository of health facilities of the country across all systems of medicine. It encompasses both public and private health facilities including hospitals, clinics, pharmacies, etc. The creation of HFR for all health facilities is the first step towards the digitization of the health ecosystem in the country. At present, 3.20+ lakh health facilities are already registered in HFR. Another key building block of the ABDM is Healthcare Professionals Registry (HPR), which is a comprehensive repository of registered and verified practitioners delivering modern as well as traditional healthcare services across the Country. Till date, more than 4.56 lakh healthcare professionals have registered on HPR.

- 2. National Health Authority (NHA) is continuously engaging with all the councils and associations across all systems of medicine to sensitize them about the registration of Health Professionals and Health Facilities on the HPR and HFR. In this regard, it is requested that all the State Medical Councils and Associations, kindly recommend their registered healthcare providers to register themselves on the HPR and register their healthcare facilities on HFR at https://nhpr.abdm.gov.in/home. The councils/associations can publish this information on their website or communicate it in periodic national/state/district level meetings/events. Registration on HFR is also essential to avail the benefits of the Digital Health Incentive Scheme (DHIS) which aims to incentivize the stakeholders of the digital health ecosystem and to give further boost to digital health transactions in the country. More details about DHIS can be found at https://abdm.gov.in/DHIS.
- 3. It is also informed that NHA regularly conducts webinars to demonstrate the HFR registration process to all the concerned officials in the state, national councils and associations across all systems of medicine.
- 4. In case of any further queries or support, Shri Vikram Pagaria, Director (Coordination) may be reached at dir.coord@nha.gov.in or facility@nha.gov.in.

Yours Sincerely,

JE

To,

- 1. Chairman, National Medical Commission (NMC)
- 2. President, Dental Council of India (DCI)
- 3. President, Pharmacy Council of India (PCI)
- 4. Chairperson, National Commission for Indian System of Medicine (NCISM)

Kegards,

- 5. Chairperson, National Commission for Homoeopathy (NCH)
- 6. Registrars, Medical Council of all States/UTs
- 7. Registrars, Dental Council of all States/UTs
- 8. Registrars, Pharmacy Council of all States/UTs
- Boards/Registrars of National Commission of Indian System of Medicine (NCISM) of all States/UTs

Copy for kind information to:

- 1. Principal Secretaries/Additional Chief Secretaries/Secretary Health of all States/UTs
- 2. State Mission Directors, ABDM of all States/UTs







Ayushman Bharat Digital Mission Health Facility Registry (HFR)

National Healthcare Providers Registry

Objectives

- Introduction to HFR- Overview and Benefits of HFR
- HFR Registration Flow
 - HPID Creation and HPID Vs HFR ID
 - Category Selection and HFR Registration UI Flow
- Functionalities in HFR
 - Software (HMIS) linkage
 - Add Healthcare Professional
 - Facility Transfer process
 - Digital Health Facility Certification
- Verifiers/ Verification Process
 - Roles of States in Facility Registration Process
 - HPID Creation, Role Selection
 - Facility Verification Flow

Overview and Benefits of HFR







Overview



It is the single, complete and upto-date repository of the health facilities in the country.



The HFR is the primary source of information for all other databases.

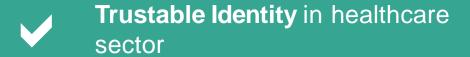


The HFR lists and facilitates the exchange of standardized data of both public and private health facilities.



HFR uniquely identify each health facility with their name, location, as well as information on the service capacity.

Benefits





Help Achieve the goal of Universal Health Coverage

Discoverability across the health ecosystem







https://nhpr.abdm.gov.in/home

Please use the above link to register the facility





Ayushman Bharat Digital Mission

Healthcare

Professionals Registry

Healthcare Professionals Registry (HPR) is a comprehensive repository of registered and verified different system of medicines (Modern medicine, Dentistry, Ayurveda, Unani, Siddha, Sowa-Rigpa, Homeopathy) and Nurses practitioners delivering healthcare services across India.

Read more

Health

Facility Registry

Health Facility Registry is a comprehensive repository of health facilities of the country across modern and traditional systems of medicine. It includes both public and private health facilities including hospitals, clinics, diagnostic

Read more

- Open the website nhpr.abdm.gov.in to access Health Facility Registry.
- To login or register in HFR, click on "Login/Registration."

HFR Registration flow







Role Selection: HPID has to be created before the HFRID creation https://nhpr.abdm.gov.in/home
Select the role as Facility Manager/Administrator

Facility Details: It includes some mandatory fields and some non mandatory fields.

Mandatory: Facility name, country, State/UT, District, Sub district, Address lane 1, Pin code and Geo location.

Non Mandatory: Facility region, village/city/town, Address lane 2, landline number, mobile number, facility email id,

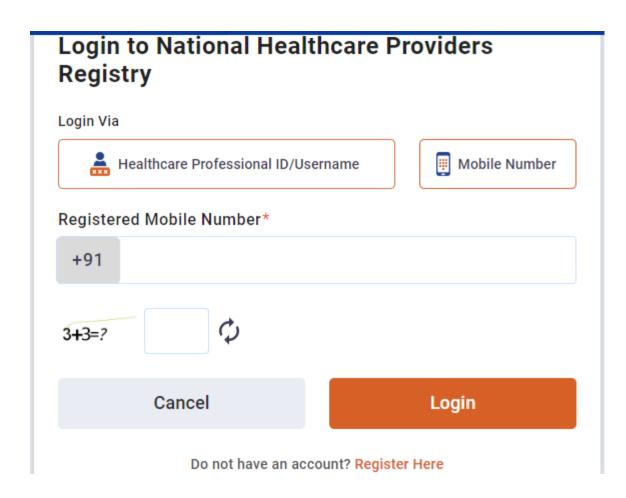
<u>Uploads and linked program IDS:</u> Facility building photographs, facility board photographs, address proof type and address proof. You may add other program IDs if any such as NHRR ID, CGHS hospital ID and so on.

<u>Detailed facility information</u>: It includes facility ownership and its sub type, system of medicine, facility type and sub type, type of service, specializations and medical infrastructure

Submit and e-sign

HPID Vs HFR ID

HPID	HFR ID
Healthcare Professional id	Health Facility Registry ID
14 Digits number e.g.34323432123432	12 digit alphanumeric e.g. IN1234534343
	HFR id will not be created before the HPID
HPID creation is the first step	creation
·	Only facility managers can exact the
	Only facility managers can create the
Anyone can create the HPID	Facility id





- ❖ If you have already signed up in HFR earlier/ or have a Healthcare Professional ID, you may log in via your mobile number or HPID/Username.
- ❖ If you do not have any health facility registered, and do not have any Healthcare Professional ID, then click on "Register Here" link to generate a Healthcare Professional ID before registration of a health facility.

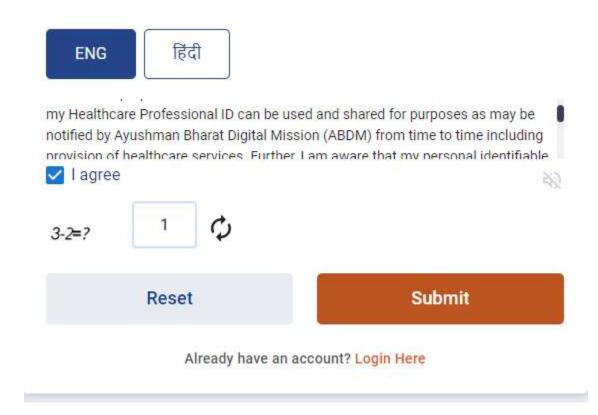


Create your Healthcare Professional ID

The Healthcare Professional ID will connect you to the India's Digital Health ecosystem

Generate Healthcare Professional ID via





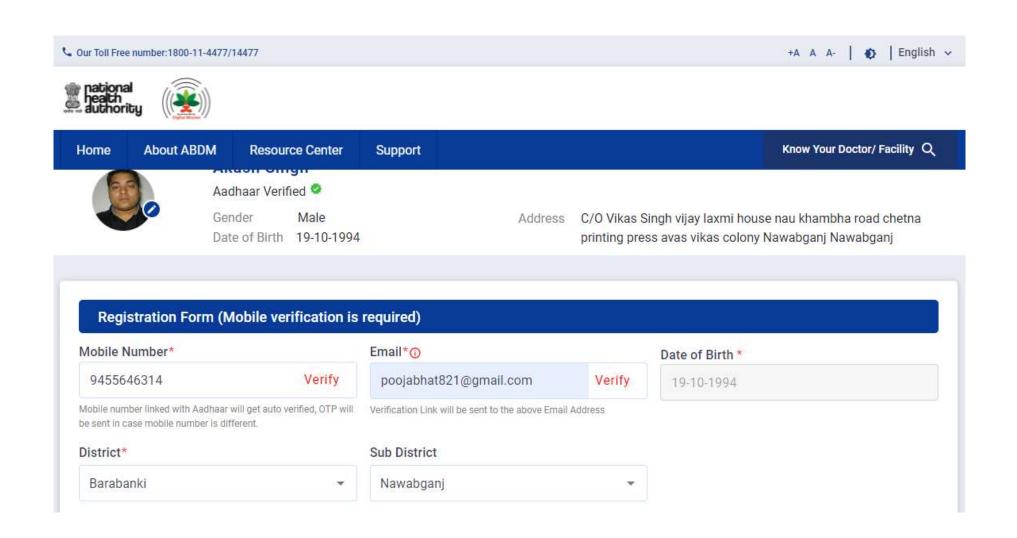
- ❖ Enter your Aadhar number to get an OPT on the mobile number that is linked with your Aadhar card.
- Tick the check box, enter captcha and then click on submit.
- Enter the 6- digit OPT and then click on Submit button.



Aadhaar		1	Driving License			
Enter your	Aadhaar Nu	mber/Virtua	al ID*			
	••					
We have se	nt an OTP to	the Aadhaar	linked mobi	le number **	****6314	
8	3	7	1	6	9	
Didn't receie	ve OTP? Resent	OTP 50 seco	nds remaining			
	Reset		()	Submit		

Enter the 6- digit OPT and then click on Submit button.



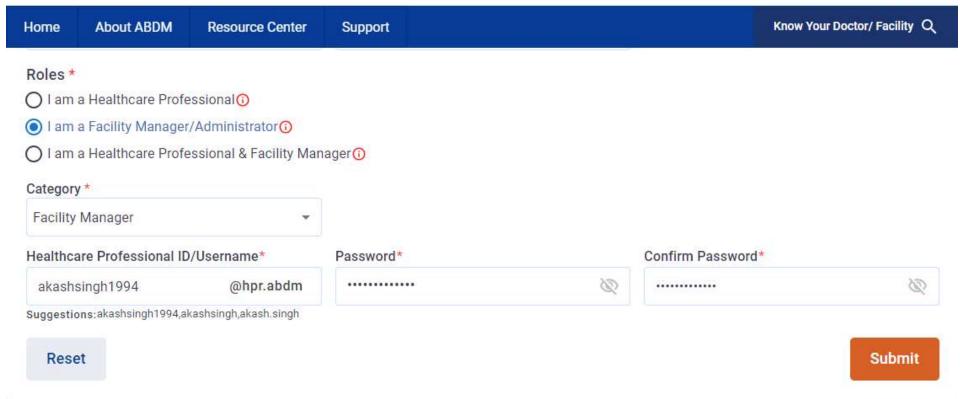


- Fill the basic details and verify your number.
- To verify the mobile number, enter your number and click on verify. If the number is same as the mobile number in Aadhar, then it shall be automatically verified once you click on "verify".
- But if the mobile number is not same as the Aadhar mobile number, you need to verify the number by clicking on verify after entering the mobile number. An OTP shall be received on the given number, fill that OTP and proceed.



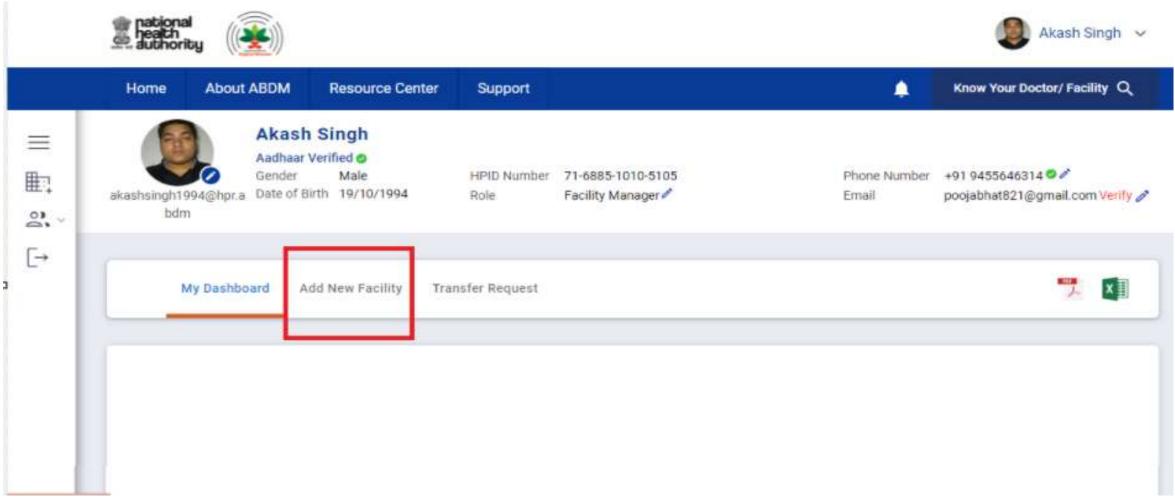






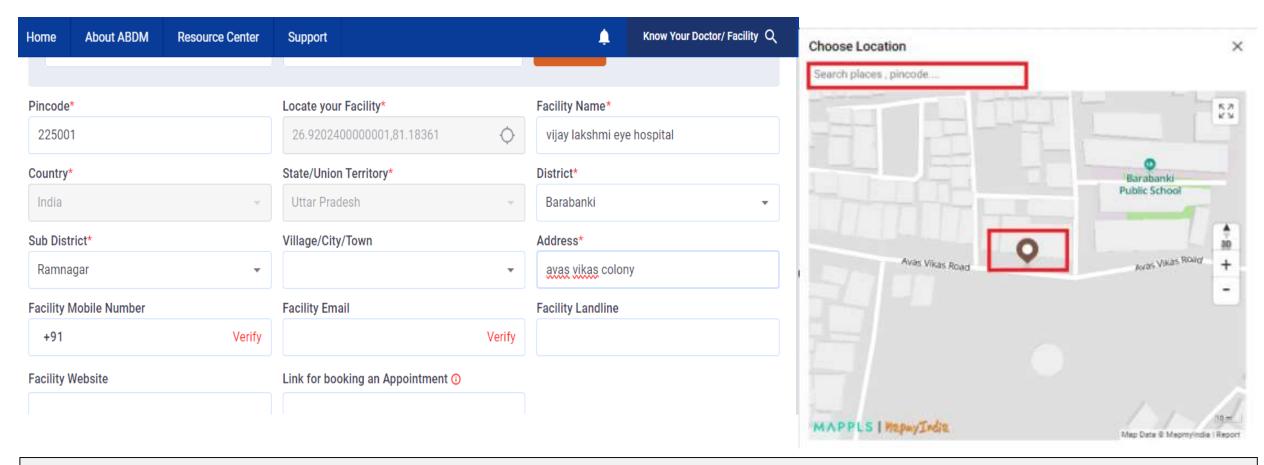
- Select the role as "I am a facility manager/Administrator if the user is only a facility manager but if the user is a facility manager as well as running his/her own clinic then choose the role as "I am a Healthcare professional and facility Manager".
- Choose category as Facility Manager.
- ❖ Type your HPID/username that you wish to keep and set a password for the same and submit.



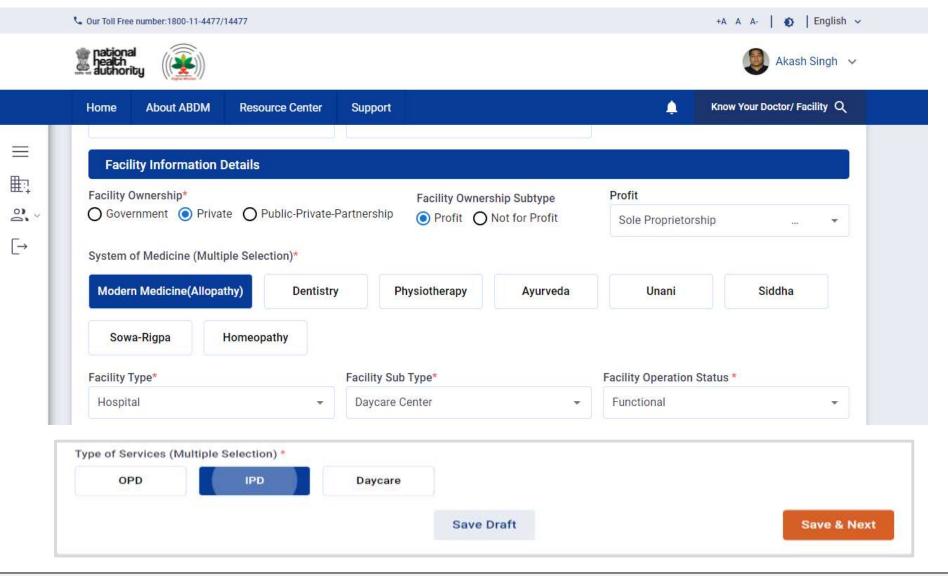


- ❖ When facility manager HPID is created, or manager has logged in. User will land on my dashboard screen.
- User must select Add New Facility to register new facility.





- Fill all the basic details such as pin code, address, district and some of the fields shall be auto populated based on the pin code and location of the facility.
- Once the Pin code is entered, country, State/Union territory and district shall be auto populated.
- To locate your facility, click on location icon and a map will open up.
- Enter the name of the landmark or pin code in the search bar. You can either choose the current location, or enter the name of the location, nearest landmark or select from the results.
- Click on location icon to save the coordinates.



- Select the facility ownership which can be government, private or public private partnership. Then select the ownership subtype, mandatory for government only. If the ownership subtype is "Central" select ownership subtype 2 from the drop-down menu.
- Select the system of medicine that is provided by the health facility. You may select multiple systems if you are providing different system of medicines.
- Then select the facility type which could be medical college, hospital, dispensary/clinic, pharmacy, blood bank, laboratory and so on.
- Then select the type of service as OPD, IPD, daycare in case the facility type is Clinic/dispensary, hospital, medical college. Click on save and next.









Tight Holin /					
Home About ABDM Reso	ource Center	Support		Know Your Doctor/ Facility Q	
 Service/Specialisation 					
General OPD Services*					
Modern Medicine(Allopathy)					
☐ Anaesthesia	Aviation medicine		☐ Burns, Plastic & reconstructive Surgery	☐ Cardiology	
Cardiothoracic and vascular surgery	Cath Lab		Critical Care	Dermatology and Venerology (Skin & VD) RTI/STI	
Dialysis	Emergency Medicine		Endocrinology	□ ENT	
☐ Family Medicine	Gastroenterology		General Medicine	General Surgery	
Genetics	Genitourinary Surgery		Geriatrics	Hepatology	
☐ Immunology	☐ Interventional cardiology		Medicolegal/ ForensicMedicine	Neonatology	
Nephrology	☐ Neurolog	у	□ Neuroradiology	Neurosurgery	
▼ Medical Infrastructure					
mber of IPD Beds without Oxygen Number of IPD		Beds with Oxygen	Number of ICU beds with Ventilat	ors	
1		03		1	
ber of ICU beds without Ventilators Number of HDU beds with ventilators		U beds with ventilators	Number of HDU beds without Ven	tilato	
04		04		01	
tal Number of Beds		Total number of	of Ventilators		
14		5			

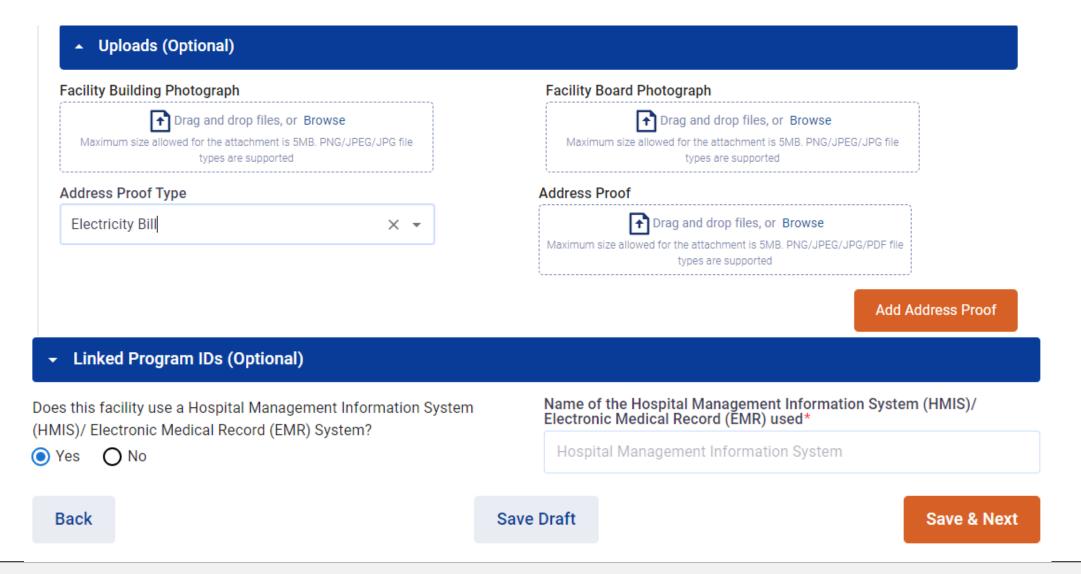
Fill the type of specialty services provided by the health facility along with bed details.



- The timings can be either typed in 24hr format or selected from the timepicker.
- You can use the button to copy that particular day's timings to another day.
- The Green color means "Facility is open" on that day whereas, Red color means "Facility is closed" on that day.

Days of Operation Shift 1 Shift 2(if any) Ξ From To From To 0 0 0 (2) 09:00 20:00 24 Hrs Ξ From To To From 0 0 0 0 20:00 09:00 24 Hrs = From To To From 0 0 0 (2) 09:00 20:00 24 Hrs Ξ From To To From 0 0 0 0 09:00 20:00 24 Hrs Ξ To To From From 0 0 0 0 09:00 20:00 24 Hrs Ξ To To From From 0 0 0 0 09:00 20:00 24 Hrs Ξ To From From To (2) 0 0 (2) 24 Hrs

Update Additional Facility Details such as Days of Operation, Shift timings etc.



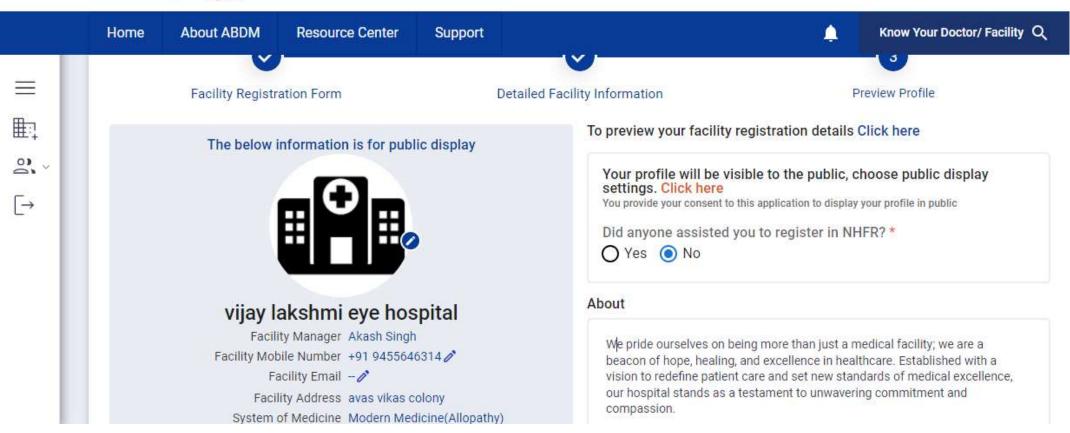
- Upload a clear picture of Facility Building Photograph and Facility Board Photograph.
- The building photograph that is being uploaded here shall be visible on the digital certificate.
- Select the type of address proof and Upload a document of the same. Also, Update the Linked ID fields if you are registered in any database.
- Select no, if you are not linked to any program and click on save and next.











- All the information shall be displayed like this and if you wish to preview the details that you have filled, click on "click here" in blue color to check for any inaccurate information.
- ❖ You can also keep the settings for public display as per your convenience. For this, click on "click here" in red color.

Public Display Information





Mandatory Fields

- Facility Name
- System of Medicine (Multiple Selection)
- Facility Type
- Facility Ownership

State

✓ Timing

Address

Facility Operation Status

I agree to show my details to public

Optional Fields

- Facility Mobile
 Number
- Facility Email
- Facility Landline
- Facility Website

- Facility Photo
- ✓ Total Number of Beds
- Total number of Ventilators

About

We pride ourselves on being more than just a medical facility; we are a beacon of hope, healing, and excellence in healthcare. Established with a vision to redefine patient care and set new standards of medical excellence, our hospital stands as a testament to unwavering commitment and compassion.

298/500 characters

O I don't want to show my details to public

Submit

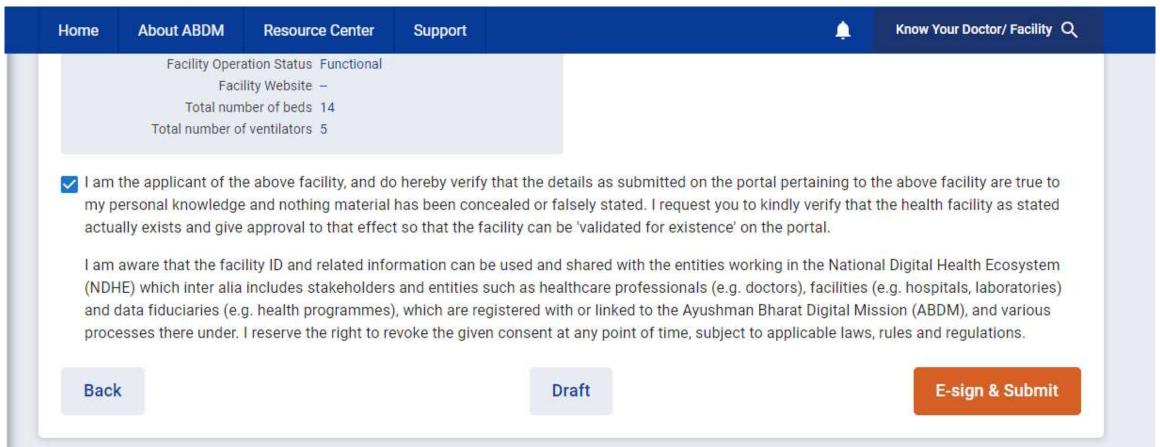
- There are some mandatory fields which will be visible on the public search page.
- You can only edit the optional fields and select the fields that you want to display on the public search page and proceed by clicking on submit button.





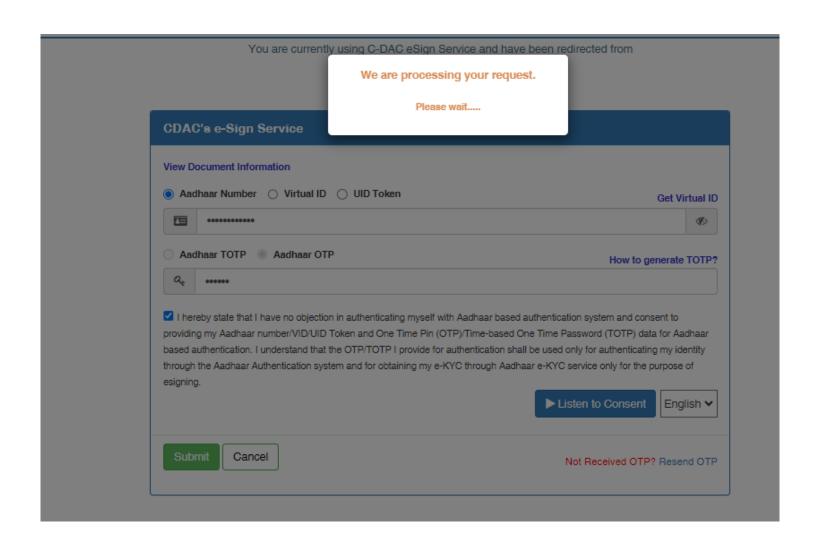






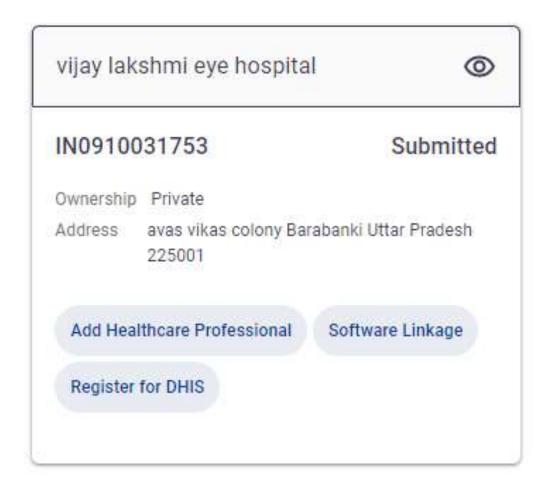
Tick the check box after reading, comprehending, and agreeing to it, then click the E-sign & submit button. .





Enter the Aadhar number and OTP and submit.



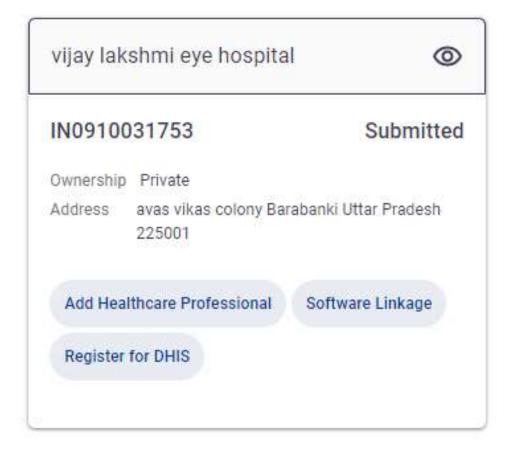


After successful submission of the form, you will see "submitted" as the status of your application along with the name of your facility, ownership and address on the screen.

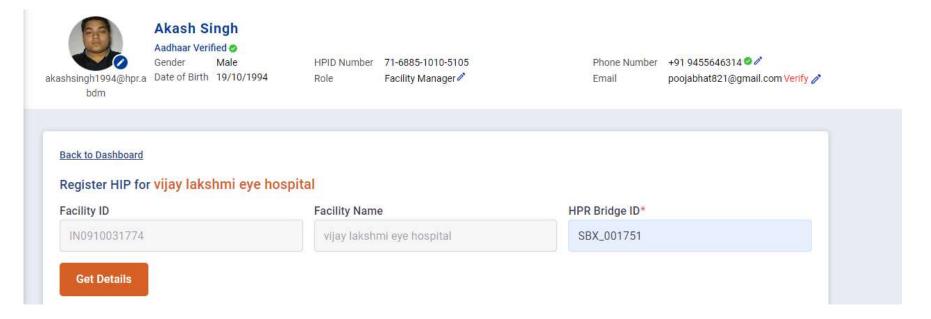


Steps for Linkage of Software





From the dashboard, click on software Linkage for your respective facility





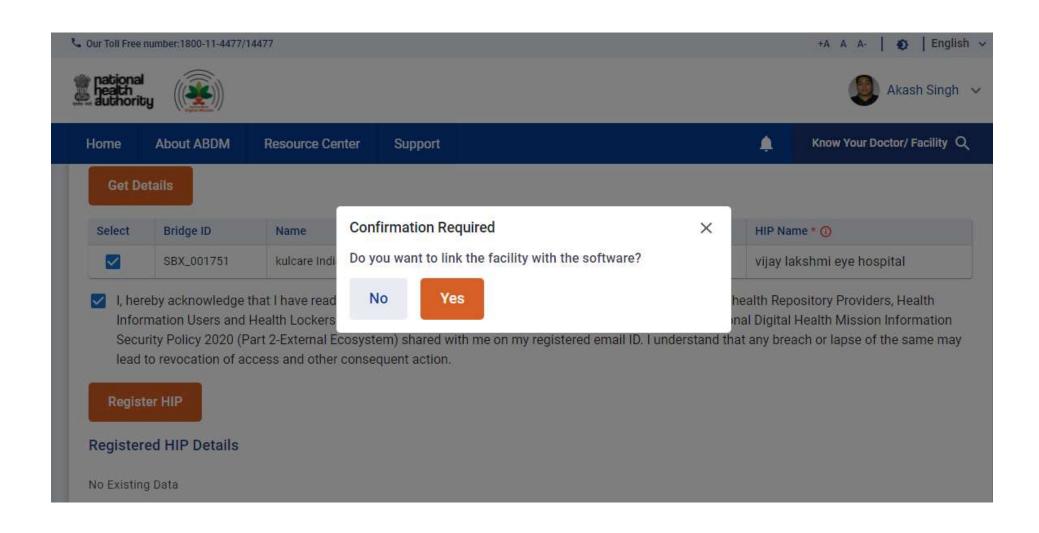
I, hereby acknowledge that I have read and agree to follow the Guidelines for Health Information Providers, health Repository Providers, Health Information Users and Health Lockers as Published on Ayushman Bharat Digital Mission website and National Digital Health Mission Information Security Policy 2020 (Part 2-External Ecosystem) shared with me on my registered email ID. I understand that any breach or lapse of the same may lead to revocation of access and other consequent action.

Register HIP

Registered HIP Details

- Enter the Bridge ID provided to your health facility by the HMIS provider
- Click on "Get Details" In the box to get the details displayed on screen and then verify them.
- After verifying the details displayed, the HIP name shall be pre-populated for the first time, but it becomes mandatory to fill the HIP name if done for the second time. The bridge name should be the facility name followed by the name that you want to keep
- Tick the check boxes and click on Register HIP.





- After clicking on register HIP, a pop-up message will appear on the screen showing "Do you want to link the facility with the software".
- Click on "Yes" to proceed.

Step 1

Back to Dashboard

Generate QR

IN0910031774

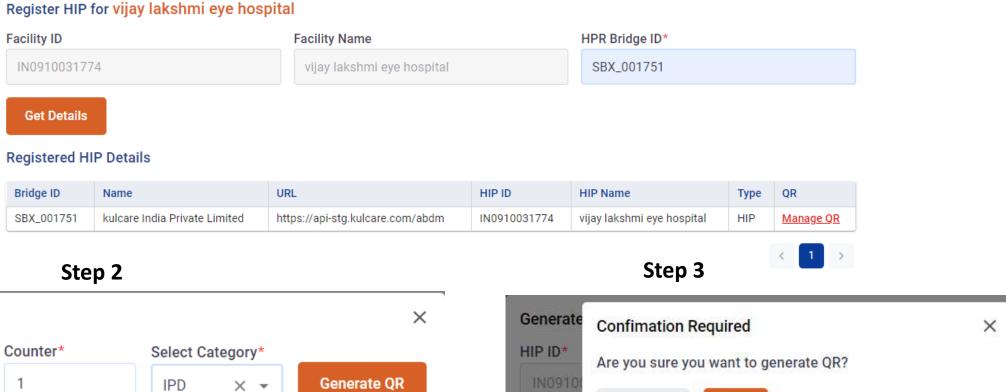
No Record Found

HIP ID*



X

te QR



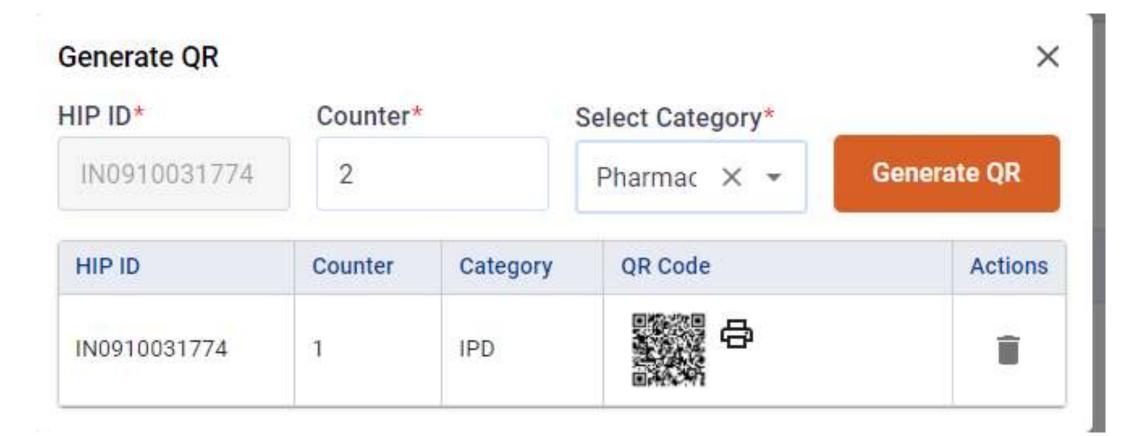
No Recor

Cancel

OK

- To generate the QR code, Click on manage QR, a dialogue box will open.
- Add the counter number/name in the space provided, select category and click on "generate QR".
- A confirmatory message will appear on the screen, click "OK" to confirm that you want to generate the QR code.

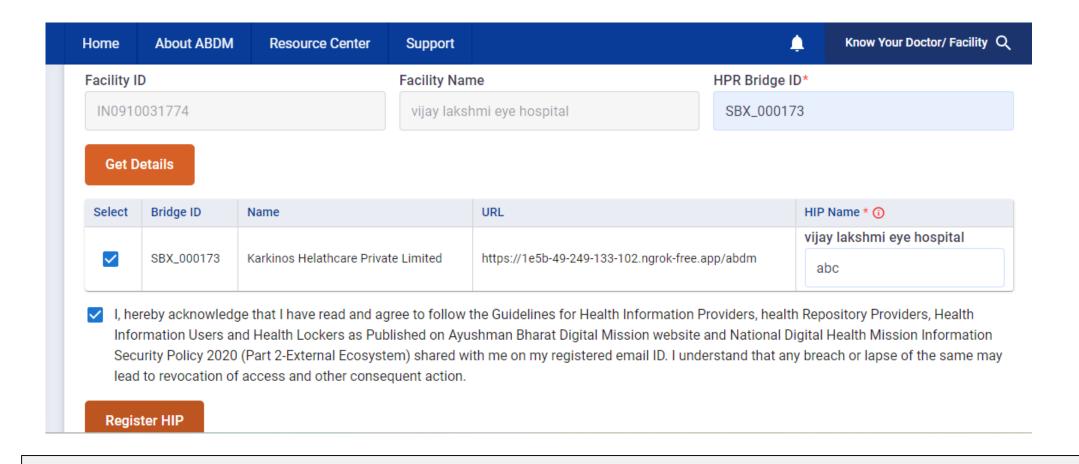




- * The QR code will display in the QR code column and a pop-up notification confirming the successful creation of the QR code will appear on the screen.
- ❖ You may add multiple counters and generate their QR as well.

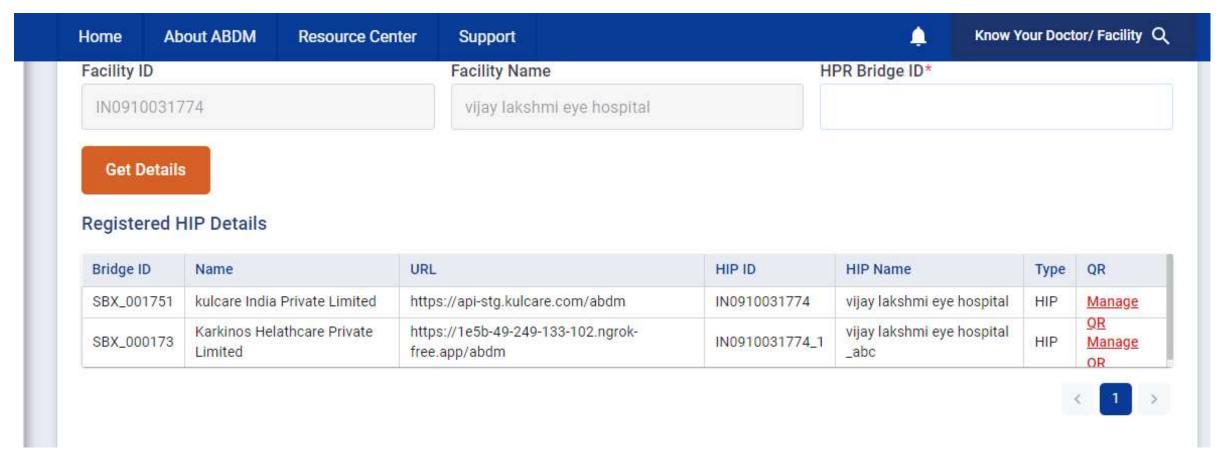
Multi HRP Construct





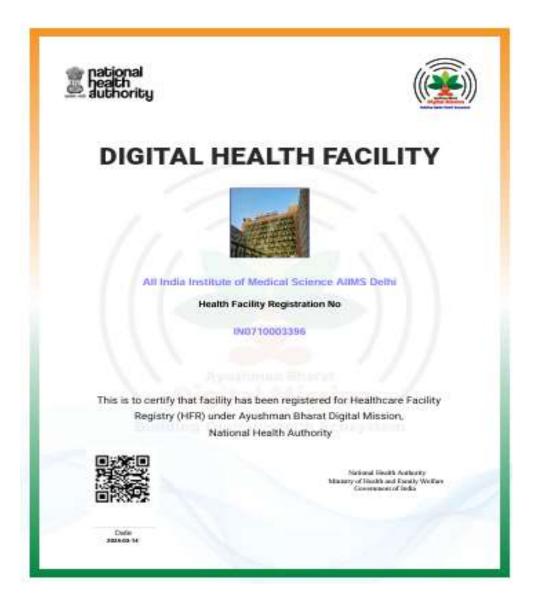
- ❖ A facility having multiple software, can link all the software by adding the bridge ID and click on get details.
- Fill the HIP name in the space provided. It should be the facility name followed by the name that you wish to keep.
- ❖ The facility name shall be reflected so you just need to put the HIP name.
- ❖ Tick the check box and click on register HIP.





Now you can see that two software have been linked.

Digital Health Facility Certificate



- For Approved Facility only
- Scannable QR code on the certificate— Take the user to the HFR public search page to ensure the authenticity of the facility as verified facility

Thank you